

The Story Behind ICG

[Phuket 5th June 2016]

Confidentiality

Our clients' industries are extremely competitive. The confidentiality of companies' plans and data is obviously critical. ICG will protect the confidentiality of all such client information. Similarly, management consulting is a competitive business. We view our approaches and insights as proprietary and therefore look to our clients to protect ICG's interests in our proposals, presentations, methodologies and analytical techniques. Under no circumstances should this material be shared with any third party without the explicit written permission of ICG.

Disclaimer

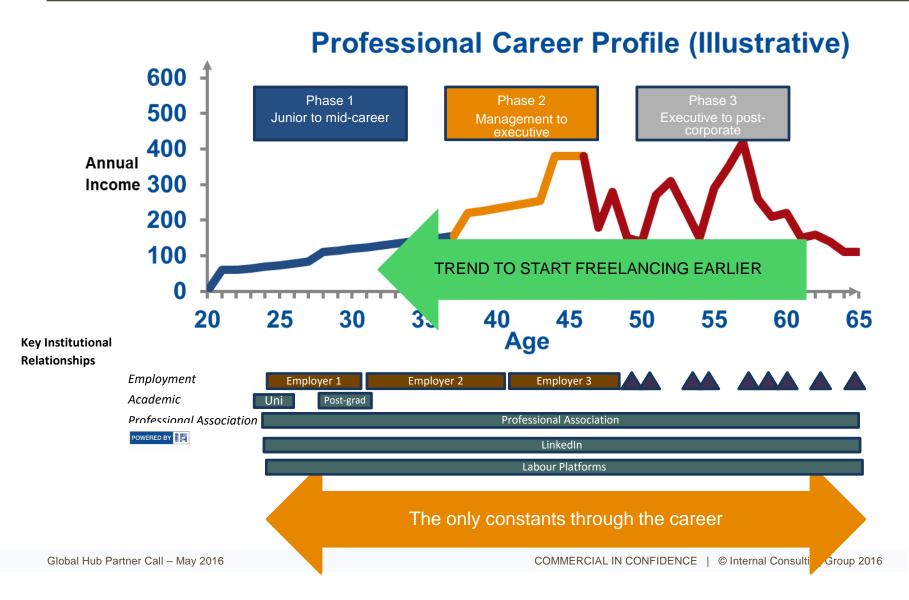
ICG has made good faith efforts to ensure that this material is a high-quality publication. However, ICG does not warrant completeness or accuracy, and does not warrant that use of the material ICG's provisioning service will be uninterrupted or error-free, or that the results obtained will be useful or will satisfy the user's requirements. ICG does not endorse the reputations or opinions of any third party source represented in this material.

Copyright Notice

While third party materials have been referenced and analysed in this material, the content represents the original work of ICG's personnel. This work is subject to copyright. ICG is the legal copyright holder. No person may reproduce this material without the explicit written permission of ICG. Use of the copyright material in any other form, and in any medium whatsoever, requires the prior agreement in writing of the copyright holder. The user is allowed 'fair use' of the copyright material for non-commercial, educational, instructional, and scientific purposes by authorised users.



The very essence of the idea behind ICG





Who did ICG come about?

The Story behind ICG

- Break thru One The tail of the industry is where the wisdom is
 - Running the Australasian arm of a global firm
 - Losing RFP's because I had a small bench
 - Got approval to add contractor ex consultants with expertise to my team and started winning RFPs and impressing clients
 - My global ceo got tired of making the approvals necessary to allow this as he wanted me to wear the pain of training more juniors
 - I suggested that a platform based model like this is the future of the global consulting industry and suggest the global firm incubate it in Australia as a new business – the global partners thought this was too cannibalistic so we agreed to part ways and ICG was born
- Break thru Two Platform based labour ecosystems that differentiate will win
 - I recalled Tom Malone's prediction of the rapid development of labour clearing platforms (This is where the idea of a BAF® came from
 - If labour markets granulised, then what would happen to professionalization and career paths?
 - · Malone's book talked about using markets to clear demand and supply of labour and I knew these would become ten a penny
- Break thru Three Clients want to unbundled and rebundle (Industrialised Adhocracy ®)
 - Clients liked the idea but wanted to buy small
 - Selling workshops wasn't working, so we started selling components like KARs and ICE which worked well to build trust and get in the door and populate the platform
- Break thru Four There is no globally recognised professional association in the global consulting industry
 - House brands like Bain and BCG were de fact signalling devices we have the potential to create as new kind of professional association – one that monetises its collective assets





INTERNAL CONSULTING GROUP

Email enquiries@internalconsulting.com or visit our website at www.internalconsulting.com or